



# Family Funded iPad and Mac Program

## Purchase and Support Information

The most powerful tools for learning are the ones students love to use. Apple technology expands what's possible inside the classroom and beyond. The Family Funded iPad and Mac Program provides education and support for parents, and student pricing that's available at Apple Store locations, via your school's custom online store or by calling Apple on 133-622.

### Product purchase and student pricing

To purchase your student's Apple product, visit your school's Family Funded iPad and Mac Program online store. This secure, customised page ensures that you're buying the Apple device your student needs, and it offers all the same great features you'll find when shopping on the Apple website, including free delivery and in-store pick-up.

You can also visit your local Apple Store or call 133-622 to purchase through the Apple Store contact centre. Remember to mention the Family Funded iPad and Mac Program to receive student pricing. To find your local Apple Store, visit [www.apple.com/au/retail](http://www.apple.com/au/retail).

Finance options are available for purchases made at an Apple Store, online or by calling the Apple Store contact centre. And you can visit [www.apple.com/au/recycling](http://www.apple.com/au/recycling) to find out if your existing iPad, iPhone or smartphone qualifies to be traded in for a gift card. Or visit an Apple Store and if your device qualifies, get credit towards a new one.

### Learning and support

Personal Setup is available exclusively from Apple when you purchase an Apple product at an Apple Store, online or by calling 133-622. It can help answer your questions, walk you through key features, find you great apps and show you how to personalise your student's new device.

The Apple Store is also a great place to learn about Apple products for education. You and your family can join an in-store Today at Apple session to develop a new skill, and your student can learn and create at an Apple Camp or Kids Hour session. Visit [www.apple.com/au/today](http://www.apple.com/au/today) or download the Apple Store app to discover the programs happening near you.

Apple can provide support for everything related to your new Apple purchase, including using iPad, Mac and iTunes. For Genius Bar reservations or to connect with experts by phone, chat or email, download the Apple Support app or visit [getsupport.apple.com](http://getsupport.apple.com).

For additional support, AppleCare provides access to expert technical support and hardware service options directly from Apple. You'll get one-stop personal assistance with Apple hardware and software products, and if necessary, Apple experts can help arrange a repair.

All information is provided as is and without any warranty, express or implied, as to its accuracy or completeness. Information provided does not constitute advice that may be relied on. Apple does not guarantee the availability, accuracy, completeness, reliability or timeliness of any information provided.